



Sub-processor List

Policy Name	Version No.	Creation Date	Policy Owner
Subprocessor List	1	September 2024	CTO

Last reviewed date	Approver	Review Note
August 2025	CTO	No changes

Subprocessors

Quest uses several subprocessors to store and process data. From time to time, our business changes, adds, or removes sub-processors as our platform and product evolve. Whenever we engage a new subprocessor, we take steps to ensure they are GDPR compliant and review their Data Processing Agreement.

Where we are the Data Processor, we do not make changes to sub-processors without seeking prior permission from the Data Controller, except for sub-processors that provide data storage and transmission services to Quest.

This exception is for practical reasons, as due to the number of customers we have and the sometimes rapid nature of the deployment of such services, it is not possible to seek individual permission from every Data Controller.

See below our list of our sub-processors, what services they provide, and a link to their data processing agreements.

Current Subprocessors

The main subprocessors are:

Name	Purpose	Policy
GCP	Cloud servers and storage	Link
Digital Ocean	Cloud servers and storage	Link
Cloudflare	DNS, load balancing, and security	Link
Hubspot	Email correspondence and customer support	Link
Google	Company email and cloud storage	Link
Slack	Internal company communication	Link
Stripe	Payment provider	Link